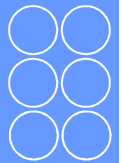


Quick Start & SGP Acceleration Plan

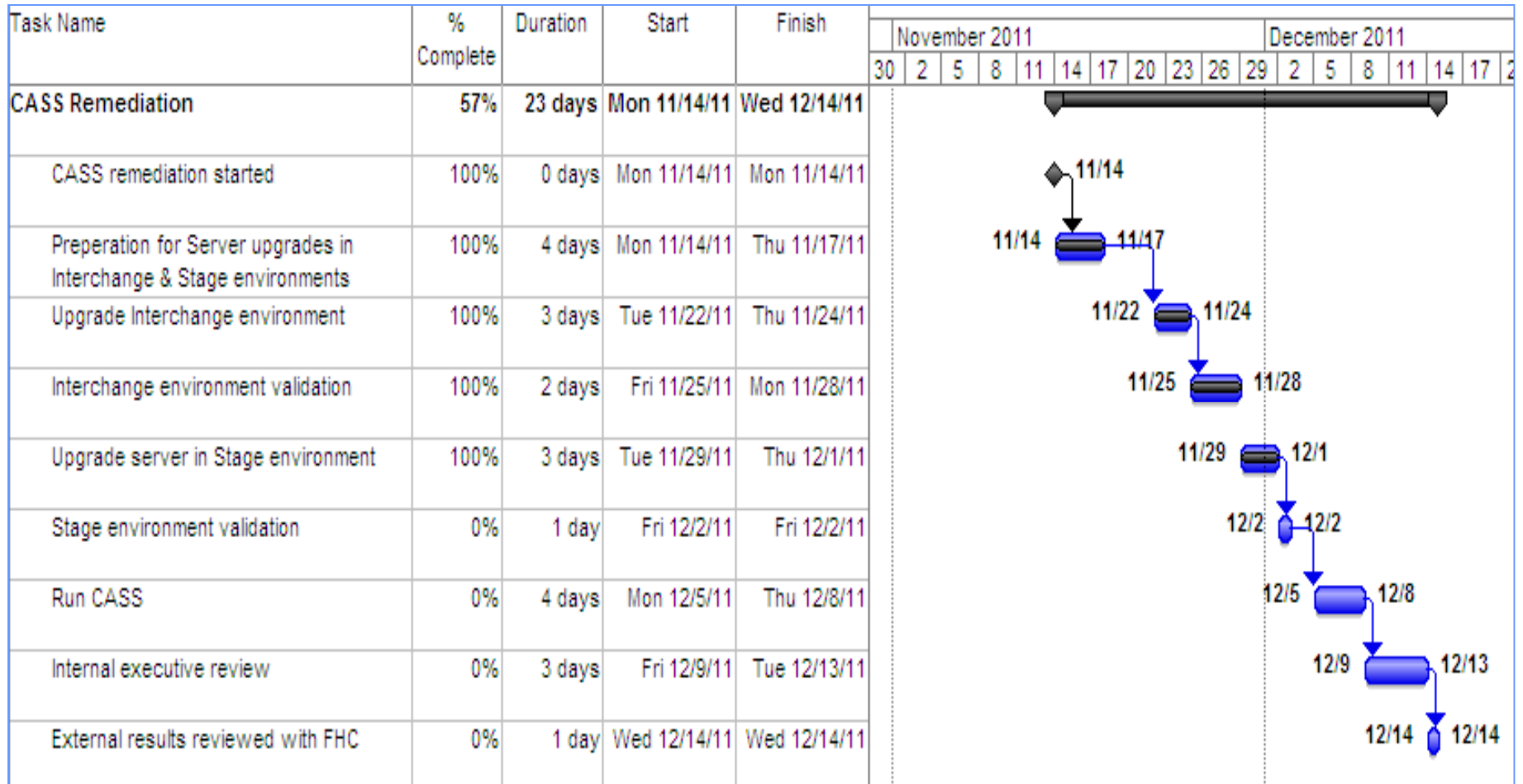
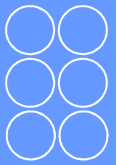
(collaborative plan)

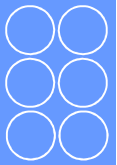


Base ITN Solution (V1)	SGP Fast - Release 1	SGP Fast - Release 2	SGP Fast - Release 3	SGP Fast - Release 4
Solution for Guaranteed Issue and Full Employee Choice	Agent Shop & Compare	Portal Updates Employer On Boarding	Employee On Boarding	Misc. Items
<u>Delivered</u> Vendor On-boarding Agent Enrollment (Employer On-boarding) (Employee On-boarding) (Employee Shop & Compare) (Guaranteed Issue) Life Event Management Call Center Support	<u>Deliverables</u> 113 – Buyer’s Rep T&C 192 – Disable Apply Function	<u>Deliverables</u> 24 – Communications 55 – Portal Look & Feel 95 – Shop & Compare 145 – Email Addresses 175 – Employer Eligibility 176 – Small Group Underwriting 177 – Employer Plan Selection	<u>Deliverables</u> 63 - Auto Fill Application 92 – T&C History 107 – Returned Check Report 119 – Issuing Agent of Record 173 – All Enrollments 60 Days 178 – Employee Shopping 180 – Employee Enrollment	<u>Deliverables</u> 53 - Grandfathered Rates 112 – Advanced Agent Billing 174 – Disassociation 182 – Employer Cancel
	<u>Rationale</u> Allow agents into the system to support underwriting process		<u>Rationale</u> Allows open enrollment for July coverage-effective dates	<u>Rationale</u> Stage items that are needed later in the program
<u>Delivery</u> 11/21/11	<u>Delivery</u> Concurrent with on-boarding of a vendor plans	<u>Delivery</u> April 2, 2012	<u>Delivery</u> April 23, 2012	<u>Delivery</u> July 2, 2012

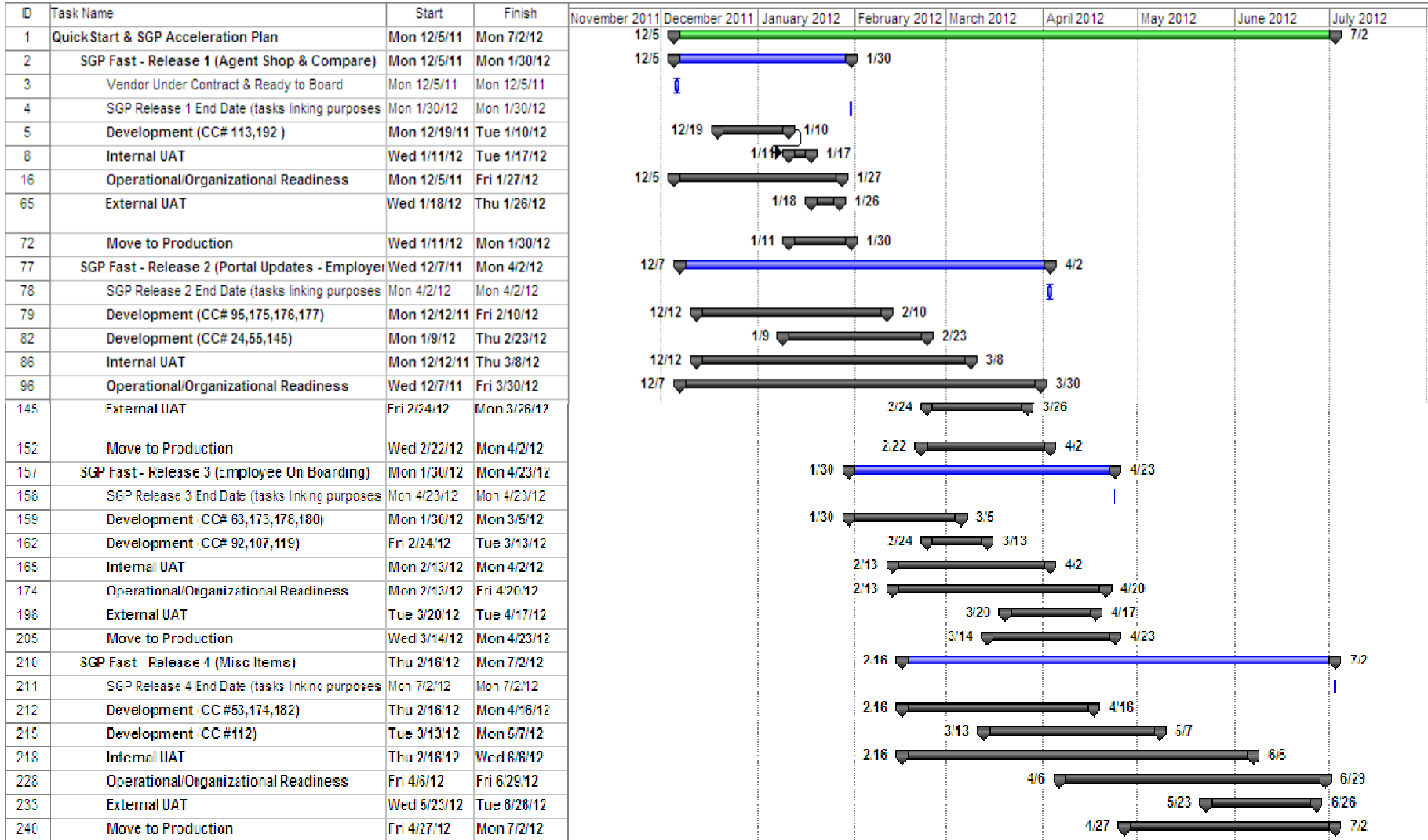


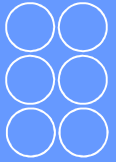
CASS Remediation Plan for Base ITN Solution (v1)





SGP Acceleration Plan

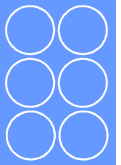




SGP Acceleration Plan Assumptions

- Requirements are approved by FHC
 - Approval of CC# 173, 174, 175, 92 by 12/9/11
 - Approval of CC# 112 by 2/1/12
- Ceridian will be able to engage / work with underwriting hub partner, beginning no later than 1/30/12
- Phased Release Dates
 - Installation dates require BU approval on 2012 release calendar
 - Production releases coordinated with subcontractor release calendar
- FHC acceptance on overlapping development and testing timelines
- FHC authorization on SGP Acceleration Plan on 12/2/11





SGP Acceleration Plan - Schedule Risks

Risk	Mitigation
Securing and on-boarding all necessary project resources in time to support respective deliverables	FHC agreement to acceleration plan and timing of remaining ITN items triggers resource commitment
Change requests on release content or collateral	Agreement to lock content and collateral at start of plan
Change requests to and/or delayed approvals on requirements	Agreement to lock requirements at start of plan
Client and/or partner schedule/deliverable delays	Schedule around holidays and secure agreement for reviews or work at holiday periods
During CASS scans, if defects are found, no changes can be made	Appropriate planning around CASS blackout periods
Delay in development or release schedule	Escalate to executives for additional resources to close gaps
Delay in organizational readiness or release schedule	Escalate to executives for additional resources to close gaps

